

On July 1st, my dad was admitted in GRMC ER, conscious and complaining of a headache(the week prior he was working in construction at the new tsubaki tower). While in the ER, he went into septic shock. A couple days later, he recovered and was conscious again with suspected multiple organ failure. His kidneys shut down so he would now be on dialysis. His liver, although in bad condition was improving. He was expected to be discharged as I was contacted by an outpatient dialysis clinic about his transfer in mid July. However mishap happened, after multiple concerns brought forward about his fear of hospitals and not wanting to be here and actively trying to climb out the bed rails, he had pulled out his dialysis portal and bled out till he was barely conscious and was transferred to the ICU. Before then he was on restraints, but that day, it wasn't ordered for him, leading to the unfortunate event. The ICU doctor at the time, Dr. Agustin said it's likely he would not make it and specifically said that "He is currently like a car that is not working only being moved by a tow truck" as he compared it to the life support as the one keeping him alive. Two weeks later, and off of life support, he made it. He had fought to stay alive, however due to negligence during his stay he had developed a bed sore that they had allowed to progress into a Stage 4, in a critical state where the bed sore was now a giant crater like wound that had reached the bone and is now the cause of his new infection that would most likely lead him back into septic shock where he most likely will not survive the second time around. Had I not done the research myself and file a formal complaint, they would not have attended to it or make me aware of his Hospital Acquired Stage 4 bed sore.

Because of my dad's critical state, I took it upon myself to research how my dad got a crater like wound on his butt, when he had never had one before. I learned that a bed sore doesn't progress into Stage 4 overnight. It goes through stages 1, 2, and 3 and that with national standards are preventable at the early stage of 1 and 2, which I later found out started to occur in July 9, yet nothing was being done to treat it at the most basic level of care, he wasn't being turned every 2 hours, or cleaned dry. Neither did the doctor or nurses inform us nor address it.

As I have seen it, visiting my dad every day for the past 2 months and a half, especially during the first couple weeks, doctors and nurses had rarely came to check on him or clean him, leaving him to lay down soaked in his feces for long periods of time unturned for at the most 12-8 hours while other times it would be 4-6 hours. How would I know, you ask? Of course (they ask? Of course) I was there to witness it, every single day when my work schedule permitted and had I known what was happening at the time, had I been informed in the beginning stages I would have pushed for everything to be done to prevent it, which means getting something as simple as turning him every 2 hours to be done, constantly ringing them to check on him, all the things they are doing now, after a complaint was made, and after I started to keep tabs on them, tracking them and putting in a time log! Everything that they have started to do now (which technically is there job), they should've done so in the early stages, before skin breakdown. Complete skin and muscle breakdown should have been out of the question. Only now that a complaint was filed that all the Doctors started attending to him. I even had to personally request for the GRMC Wound Care doctor myself, because they had not told me or informed me that they had one! And only now that it is too late, the wound has reached the bone and is infected that they're doing the best they can, but that's the thing, now they are telling me it's too late. GRMC boasts high quality care and quotes patients as partners, charging \$3000 a day in Telemetry and close to \$5000 a day in the ICU

yet they couldn't give him the simplest care to prevent something ultimately preventable! The wound developed to such a stage due to negligence (@GRMC as a whole entity). A wound that massive doesn't develop from his kidney failure condition, It develops out of negligence, when the most basics of care was not provided to him on time, and in a timely matter (and only now, when it's too late having let skin breakdown occur due to negligence are they trying the best they can, and the most frustrating part, is that they only did so because a complaint was brought forward) It makes me think, had I not said anything, would they have just left him there to rot, unturned. (Leaving a bedbound person to lay hours left unturned

My dad is suffering, in pain and at risk of dying over something as small as a bed sore that they let progress for weeks (4 weeks) before even doing anything, letting it develop to a deadly Stage 4 Hospital Acquired bed sore wound with no viable options left here on island to treat it. Attempts to contain it, have been insufficient and he is also now in isolation. Surgery with a diverting colostomy is also not a viable option due to his health condition, making it very high risk of not making it past the operation. Also the surgeon himself not only does not recommend it, but mentioned that there is no guarantee that even if he were to survive the operation, that the wound would be able to completely heal, so he suggested that I just spend as much time with him as possible. My dad's slowly dying from a hospital acquired stage 4 bed sore, that was clearly preventable.

The worst feeling is to feel helpless, knowing more could have been done to prevent my dad's suffering.

Who is currently defenseless and at the complete mercy of GRMC, who has verbally acknowledged their mistake and is covering the cost of his prolonged hospital stay

But who's to say that because they are no longer profiting from my dad, that they can discharged him anytime (as another form of malpractice)

Having GRMC cover the costs of treatment to his wound makes him vulnerable, the trust is no longer there. He's in the state of suffering because he was neglected

How can you let a stage 1 bed sore (treated with the most basic care of cleaning him and turning him every 2 hours) turn into a huge stage 4 crater like wound deep to the bone in a matter of 4 weeks, left uncared for

If you compare the difference to the standard of care their giving him now, the surrounding areas are healing, because now they are turning him, now they are attending to him every 2 hours prior to the past 4 weeks when they let the ulcer develop (when the care right now directly proves that it was preventable, Centers for Medicaid Services determines it that way, thus making it a 'Never Event'

The MMMA encourages the lowest quality of care because these hospital entities and health professionals are protected by this law. I want to make sure no one, no patient, no family member should ever go through the suffering my family is going through. Mandatory Arbitration Is not even an option